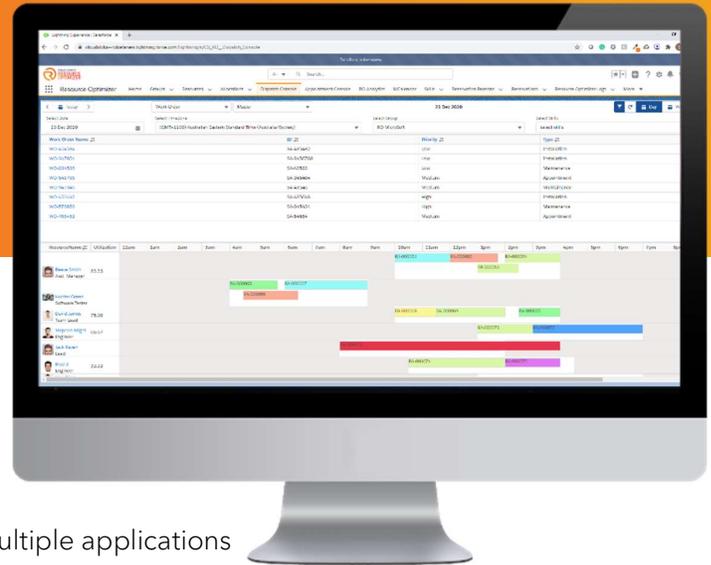# Scheduling & Optimization

Empower your Resource Managers & Resources within Salesforce

Resource managers tend to spend more time in data management, and figuring out a way to allocate the job to the right resource with minimal or no actual view of the customer data.

On parallel lines, resources tend to switch between multiple applications either to access the customer data or to update the work data, post delivering the work.

With ever changing business conditions in the world post Covid19, every business thrives to find an efficient way to get the work done. Whether it is task management, project management or field service management, every resource manager across the business needs effective solutions to get the work done by allocating work to their resources with right skills in less tiresome process

Cloud Sloka has re-designed the traditional work allocation & resource management process to accommodate the needs of these ever-changing conditions. Cloud Sloka's Resource Optimizer (RO) is an application designed to get the work done **From Any Salesforce object To Any Resource**, **In Any Time Zone** all within Salesforce and Salesforce mobile app.

Problems

- Mandatory work order process.
- Minimal or no visibility of Customer Data during work allocation
- Troubles with managing multiple applications
- Multiple allocations
- Inability to capture appointments in multiple time zones
- Inability to self-allocate work
- Implementation time
- Implementation cost

Why Resource Optimizer?

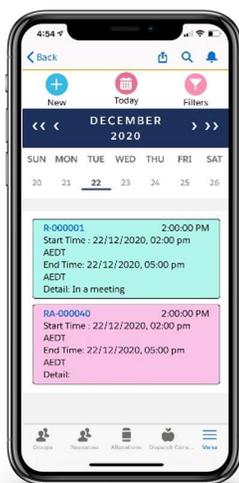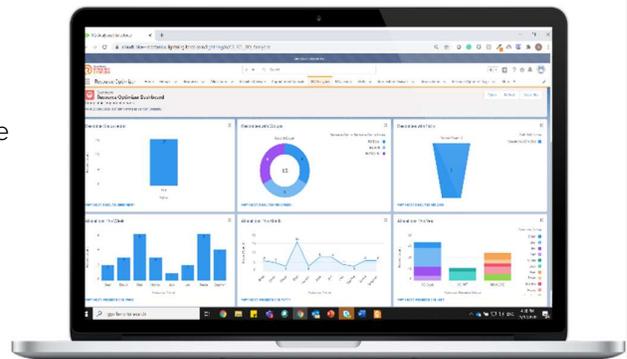- Easy to setup and customize
- Generate work from any Salesforce object
- Book appointments in any time zone
- Quick Suggestions to show available resources
- Easy to use Drag and Drop Dispatch console
- Works in all time zones
- Capture resource absences
- OOB Analytics to support your workforce planning
- Mobile first strategy
- Push notifications

RESOURCE OPTIMIZER
Resourcing Simplified on Salesforce

Capabilities

- Resource Optimizer is designed to work with *Any Salesforce Object*, in *Any Timezone* and on *Any Device*.
- Empower your resource manager/dispatcher to efficiently allocate work to their resources with highly efficient, performance driven, data oriented and easy to use *Dispatch Console* to view/manage all your customer/master data and resource availabilities in one interface.
- Get out of the box *analytics* to support your workforce planning.
- Calculate your *resource utilization* in multiple frequencies (Daily, Weekly & Monthly).
- *Book appointments/Allocate work* in any Timezone.
- Receive smart resource suggestions.

- Mobile first strategy for easier digital adoption.
- Operate everything within Salesforce mobile app.
- Mobile calendar to display work allocation, reservations/absences, reschedule requests.
- Capture Signatures/ Upload Files from your mobile/tablet.
- Navigate to address with easy switch to Google maps/ Apple maps.
- Create instant Zoom/Teams meetings.
- Automate work allocation.
- Create work demands.
- Manage time sheets.
- Manage shifts.

www.cloudsloka.com.au   sales@cloudsloka.com.au